

22nd December 2025

A Warm Welcome to the Schoolzine Family

Dear School Stream community,

We are pleased to share an important update about the future of School Stream and the support available to your school.

School Stream has now joined the Schoolzine family, and your school will be supported by Schoolzine going forward. While ownership has changed, the platform you use and rely on will continue to operate as it does today, and your school will remain fully supported throughout this transition.

For many years, School Stream has focused on making communication easier for schools and families. It has been a privilege to support so many dedicated school communities across Australia and New Zealand. As the founder of School Stream, Melissa is proud of what has been built and the trust schools have placed in the platform. Moving School Stream into the Schoolzine family ensures schools will continue to receive stable, long-term support and care.

Schoolzine has been supporting schools for more than fifteen years and is trusted by more than 1500 schools. The Schoolzine team shares the same commitment to accessible communication, community and friendly support that School Stream was built on. This transition brings your school into a wider community with shared goals and access to a broad range of communication tools and resources.

What this means for your school

Your day-to-day experience will remain familiar and uninterrupted. You can continue using School Stream exactly as you do now.

Here is what you can expect:

- The School Stream platform remains active and unchanged
- Your current setup and access stay the same
- Support will now be provided by the Schoolzine Customer Success Team
- Future invoices will come from Schoolzine
- Any future changes will be communicated gradually and with plenty of notice

Our priority is keeping everything stable and predictable for your school.

Our commitment to supporting your community

Both School Stream and Schoolzine were created to help schools communicate with confidence and to make life easier for staff and families. That purpose remains at the heart of this transition.

Together, we will continue to:

- Put schools and families first
- Provide friendly, accessible support
- Reduce admin where possible
- Listen to your needs
- Communicate clearly at every step

We are here to help

If you have any questions or need support, please reach out.

Support Email: support@schoolzine.com

Phone: 1300 795 503

Support Hours: 7.00am to 6.00pm AEST, Monday to Friday

Thank you for being part of the School Stream community. We are excited to welcome you to the Schoolzine family and look forward to supporting your school in the years ahead.

Warm Regards,

A handwritten signature in black ink, appearing to read "MB", written over a light blue horizontal line.

Melissa Bridson
Founder, School Stream

A handwritten signature in black ink, appearing to read "Dan Dawson", written over a light blue horizontal line.

Dan Dawson
CEO, Schoolzine